

ELDERLY AND DISABLED TRANSIT ADVISORY COMMITTEE (EDTAC)

Committee Meeting Minutes
Via video-conferencing
119 Lower Beech Street-Wilmington and 900 Public Safety Blvd-Dover

Wednesday, November 14, 2018
1:00 - 3:00pm

The Elderly and Disable Transit Advisory Committee (EDTAC) met Wednesday, November 14, 2018 at 1:00pm via video conferencing.

In attendance:

EDTAC MEMBERS:

Blake Roberts, Chair
Melissa Martin, Co-Chair
Ken Moore, CHEER
Diane Schilling
Kathleen McCool Manager

DTC Representatives:

Lori Yeager, Paratransit Support Services Manager
David Lewis, Eligibility Supervisor
Brittany Mast, Operations Secretary, South District
William Lawless, Reservations Supervisor
Carmela Tate, Paratransit Support Services
Phyllis Morris, Customer Relations
Paul Kulesza, Fixed Route Director
Charlie Moulds, Planning
Althea Lanier, EEO/AA Compliance Officer
Margaret Webb, Paratransit Director
Debbie Erhart, DBE Program Analyst

Guest:

Alyssa Cowan, DHSS

Members Absent:

Bruce Fisher
Amanda Reinhart

Call to Order

Blake Roberts, Chair, started the meeting and the minutes from the September 12, 2018 meeting were approved.

Round Table Introductions

Beta App Testing

No representative was present – Was not discussed

Video 2018 Partners in Policymaking Project – Alyssa Cowan

Video was presented and explained by Alyssa Cowan. Discussed transportation times and different traffic variables that cause changes in average travel times.

Marketing Outreach – Melissa Martin

No results in Sussex County in regards to Recruitment attempts.

Discussed various ideas on recruitment methods – Advertise on buses, Social Media, Newsletter, Broadcast on Dartfirststate.com, etc.

Topic was tabled for next meeting

On Time Performance Data for Fixed Route and Paratransit – Margaret Webb and Paul Kulesza

Went over the run-pick adjustments. Discussed route changes to focus on the more populated stops and removing ‘dead-zone’ stops. Also, talked about route combinations to remove overlapping stops.

Data:

FIXED ROUTE

NCC – 70%

KC – 88%

Almost full staffed with Operators in both Counties

PARATRANSIT

NCC – 88%

KC – 85%

SC – 89%

Non-ADA PARATRANSIT

NCC – 79%

KC – 89%

SC – 80%

Data was from October 2018

Elections:

Blake Roberts for Chair

Kathleen McCool for Co-Chair

Updates from DTC – No updates at this time

Open Forum – Celebrated Carmela Tate for her involvement in the Transit field. Congratulated her on her Retirement.

Adjourn